

Upcoming Distance Learning Opportunity



DL 2017 1114B (Webinar)

Embracing Incentives for Improvement: Clinician and Chaplain Partnerships To Improve Advanced Illness and End-of-Life Care

Tuesday, November 14, 2017
12:30 – 2:00 pm (CDT)

Overview: Hospital and Hospice chaplains offer a unique opportunity for holistic care, which can increase patient well-being, health outcomes, and satisfaction. This webinar will discuss how chaplains can influence patient satisfaction through partnerships with medical practitioners to make sure all of a patient's spiritual and emotional needs are met, as well. She will include evidence-based research on spirituality influence on healthcare and end-of-life decisions and identify the benefits of implementing working conversation models and their impact in patient satisfaction and HCAHPS scores.

Target Audience: This session is intended to benefit hospital and community leaders, clinical practitioners, chaplains, clinical integration leaders, care transitions personnel, quality improvement personnel, and those interested in creating working conversation models to improve the conversation gap between practitioners and patients, as well as improving HCAHPS scores.

Date: November 14, 2017

Time: 12:30 – 2:00 pm (CDT)

Faculty:

Rev. Kim Holman
Chaplain
Piedmont-Fayette Hospital
Atlanta, GA

Rev. Kim Holman is a chaplain with Piedmont Fayette Hospital, in metro Atlanta. In 2013, she became a board certified clinical chaplain and a certified pastoral counselor through the College of Pastoral Supervision and Psychotherapy, as well as a Clinical Fellow in Hospice and Palliative Care. Previously, she served as associate pastor and pastor in churches in the Fayette County area before transitioning to full time chaplaincy. She has worked for several hospices and came to Piedmont Fayette Hospital as a chaplain in 2009. She also volunteers as a police Chaplain through the Peachtree City and Fayetteville Police Departments. She is a member of the Atlanta Chapter of CPSP and newly certified Diplomate in Supervision.

David Schulke
President
Health Quality Strategies

David Schulke is president of Health Quality Strategies, has dedicated his career to improving health care quality and safety through community advocacy, reforming State and federal public policy, and supporting provider improvement. Previously, as a vice president of the Health Research and Educational Trust (HRET), an affiliate of the American Hospital Association, David led projects helping a wide variety of providers and practitioners to reduce costs and improve health care quality, safety, and the patient experience of care. He previously led a project focusing on readmissions and improving the patient experience of care, and also helped led HRET's successful 31-State Hospital Engagement Network's (HEN) initiative to reduce hospital readmissions through better engagement of patients, families, and community-based providers and practitioners. He began his career leading a community-based organization addressing quality and access problems in long-term care facilities.

Neither David nor Kim has no real or perceived conflicts of interest that relate to this presentation.

Learning Objectives: At the conclusion of this program, the participants will be able to:

1. Discuss how spirituality influences health care and end-of-life decisions.
2. Explain why patients want more spirituality discussions with their practitioners.
3. Identify why practitioners are hesitant to discuss spirituality and end-of-life decisions.
4. Describe how chaplains can assist practitioners with bridging this discussions gap between patients and practitioners.
5. Construct working conversation models for chaplains, practitioners, patients and families.
6. Identify the benefits of implementing working conversation models and the impact on patient satisfaction.

Registration: The fee for this education offering is \$150 per facility. Advance registration is required to ensure delivery of instructional materials. Please contact Rhonda Christensen at 605/361-2281 or rhonda.christensen@sdaho.org for registration and/or further information by November 7, 2017. Electronic registration for this and other upcoming educational opportunities is also available at the SDAHO website, www.sdaho.org.

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Registration Form (to register online go to www.sdaho.org)

Registration Fees:

SDAHO Member\$150.00
Non-Member\$300.00

Payment must accompany registration form.

Please Print

Name: _____

Title: _____

Institution: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Direct Phone #: _____

E-mail Address: _____

(Important: All correspondence sent via e-mail!)

Mail payment and this registration form to: SDAHO, Attn: Rhonda Christensen, 3708 W. Brooks Place, Sioux Falls, SD 57106

Educate Your Entire Staff Quickly and Economically!

Register for this webinar to educate your entire staff in a short period of time without incurring multiple registration fees or travel expenses. The registration fee includes one telephone and internet connection for the presentation. You can gather numerous staff members in one room to “attend” for one economical price. Prior to the event, you will receive the presentation materials, which you can distribute to all participants. **Please note that the registration fee is for one connection per facility. If participants at your site require more than one telephone connection, additional registration fees will be charged.**