

Post-Acute Partners in Care Conference

**IGNITE CHANGE
TRANSFORM CARE**



April 24-25, 2019

Ramkota Hotel -Sioux Falls



South Dakota

Association of Healthcare Organizations

Advancing Healthy Communities

Post-Acute Partners in Care Conference 2019

#partnersincare2019

The Post-Acute Partners in Care Conference is designed to create the opportunity for networking and education for all post-acute care professionals in nursing homes, home health, hospice and assisted living facilities. This conference includes concurrent sessions, giving participants options to meet their individual needs, and provides a venue for discussion of issues that are pertinent to each discipline within post-acute care.

Registration

SDAHO Members Both Days - \$200 per person
Non SDAHO Members Both Days - \$250 per person

The individual registration fee includes educational sessions, keynote lunch on Wednesday, continental breakfast and box lunch on Thursday. A registration form is included in this program. Send this form and fee to South Dakota Association of Healthcare Organizations, 3708 West Brooks Place, Sioux Falls, SD 57106, or fax to 605-361-5175. Registration and payment by credit card is available online at www.sdaho.org.

Conference Site

Ramkota Hotel
3200 W Maple Street
Sioux Falls, South Dakota 57107
Tel: 605-336-0650
Standard Room Rate: \$94.99 per night
Group Rate Deadline: March 24, 2019
Group Name: SDAHO

Questions?

Contact Tammy Hatting at 605-361-2281 or Tammy.hatting@sdaho.org with any questions regarding registration or programming.

**Registration Deadline is
Friday, April 10, 2018**

Wednesday, April 24

9:30am Registration Desk Opens

10:00 - 11:00 am Leading Age Town Hall (optional)

11:30 am Opening Keynote Lunch and Speaker

The Internet of Medical Things Dr. Vern Smith, Avera Health. At this presentation, you will be introduced to the latest in consumer technology that is making a difference in the lives of people today. While focused on healthcare applications, there will be plenty of non-medical applications you may soon see applied in the clinical environment. Come prepared to see the future and learn how you too can envision and create a better tomorrow. **Target Audience: All Credits: Admin, SW**

1:00 pm Concurrent Sessions

- A. **Mitigate LTC Financial Losses.** Neil Frizzell, Healthcare Consultant Casey Peterson, LTD. Discussion of ways to mitigate financial losses at the resident level as well as from the overall facility. **Target Audience: Leadership & Innovation Credits: Admin**
- B. **Behavior Health Crisis Management.** Dr. Robert Nuss, Psychiatrist, Avera Medical Group University Psychiatry Associates. Difficult elderly behavior is a challenge for caregivers. Common behaviors include resistance, refusal, agitation, paranoia and at times, can be violent and combative. This behavior can leave caregivers exhausted and frustrated. During this session, participants will learn effective skills to safely manage and prevent difficult behavior. This education will help caregivers understand the behavior and how to react properly so the situation does not escalate. **Target Audience: Clinical/Quality/Safety Credits: Admin/SW**

- C. **Home Care: Is your agency ready for the long haul?** Colleen Toebe, RN-MSN CWCN RAC-MT, Pathway Health. The home care industry is undergoing a transformation comprised of regulatory changes, reimbursement and coverage adjustments, satisfaction surveys, value-based purchasing and the pending implementation of the patient-driven grouping model. This session will provide an overview of the current and proposed changes crucial to the home health provider.
Target Audience: HH/Hospice/AL **Credits:** Admin

2:00 pm Concurrent Sessions

- A. **Elder Abuse & Financial Protection.** Brett Spencer, Special Agent, SD Division of Criminal Investigation. This one-hour presentation will equip care providers with an understanding of where to seek help when they have a potential elder abuse or financial exploitation situation. Special Agent Spencer will also discuss the process in which these tips or leads are handled by the South Dakota Attorney General's Elder or Disabled Adult Abuse and Exploitation Taskforce.
Target Audience: Leadership & Innovation **Credits:** Admin/SW
- B. **Cultural Diversity and its relation to Trauma Informed Care.** Dr. Richard Brown, Psychiatric Consultants. Dr. Brown will review the basic concepts of Trauma Informed Care and the importance of cultural diversity in relationship to the trauma of the patients we serve. He will also discuss the need for developing appropriate competencies in working with culturally diverse populations. **Target Audience:** Clinical/Quality/Safety **Credits:** Admin/SW

3:00 pm Concurrent Sessions

- A. **Successful Transition to PDPM.** Greg Krzmarzick, Manager of Medicare & Managed Care, Good Samaritan Society. The Patient Driven Payment Model (PDPM) begins Oct. 1, 2019. What steps can be taken now to prepare yourself strategically and practically to succeed under the new Medicare nursing facility payment system? This session will provide a high-level overview of PDPM and outline the steps a forward-thinking organization can take to prepare for PDPM.
Target Audience: Leadership & Innovation **Credits:** Admin
- B. **QAPI - Phase 3.** Janine Finck-Boyle, VP Regulatory Affairs, LeadingAge. The purpose and intent of the Quality Assurance/Performance Improvement (QAPI) regulations is to develop, implement, and maintain an effective comprehensive, data-driven program that focuses on systems of care, outcomes of care, and quality of life. In this session, Ms. Finck-Boyle will review the requirements of a QAPI program, Phase 3 Requirements of Participation and help participants understand the importance of using the right data to prioritize and select areas for improvement. **Target Audience:** Clinical/Quality/Safety **Credits:** Admin
- C. **Remote Patient Monitoring and How to Decrease Health Care Costs.** Vivify. Effective remote care programs can help create exceptional clinical and financial ROI for chronic and post-acute care as well as wellness management. During this session, you will see

how remote patient monitoring can be used in the post-acute care setting through a complete, patient-centered and holistic connected care platform. mHealth and telehealth technology has been recognized by CMS and now includes three new CPT codes for reimbursement of remote patient monitoring. **Target Audience:** HH/Hospice/AL **Credits:** Admin

4:00 pm Concurrent Sessions

- A. **Digital Health in Post-Acute Care.** Yossi Saadon, Project and Implementation Lead, TytoCare, Pam Paulsen, RH-BC, RAC-CT, Avera eCare. The future of telemedicine and the use of digital health devices will continue to grow and develop as patients look for convenience and health care providers look for ways to help patients to take charge of their health. Avera eCARE and TytoCare have teamed up to apply this medical exam technology in assisted living facilities to bring healthcare directly to the patient in their home. This session will provide a case study of how this innovative technology can assist the workforce and transform the way primary care is delivered to consumers. **Target Audience:** Leadership & Innovation **Credits:** Admin
- B. **Providing Care for Challenging Behaviors.** Beth Dokken, LTSS, and Chris Qualm, DOH. The Department of Human Services' Division of Long Term Services and Supports (LTSS), in partnership with the Department of Health's Office of Licensure and Certification (OLC), has been engaging with partners and stakeholders to promote education, awareness, and strategies for nursing facilities to successfully admit and retain individuals with challenging behaviors. A primary focus has been sharing the success of the Challenging Behavior Units (CBU) at Irene Sunset Manor and Canistota Good Samaritan Society. Beth Dokken and Chris Qualm will present on these efforts, share information about how nursing facilities providing this care remain compliant with federal regulations, the potential for additional funding opportunities for nursing facilities who provide care for individuals displaying challenging behaviors, and resources available for nursing facility staff to become better trained and prepared to provide care for challenging behaviors so individuals can receive their care as close to home as possible. **Target Audience:** Clinical/Quality/Safety **Credits:** SW
- C. **MDS, ICD-10 and the shift from Quantity to Quality.** Colleen Toebe, RN-MSN CWCN RAC-MT, Pathway Health. The approach to long term care reimbursement is shifting from quantity to quality. The indicators to determine both quality and reimbursement focus on the minimum data set and diagnosis. The nurse assessment coordinators' (NAC) challenges include identifying primary and principal diagnosis, reviewing the accuracy of section GG and understanding the impact of Medicare reimbursement. This session provides an overview of ICD-10 coding, MDS and preparation for the patient-driven payment model. **Target Audience:** HH/Hospice/AL **Credits:** Admin

D. ***Special Invitation Only* Intro to Aging Services.** *LeadingAge & Panel.* Over the next decade, care jobs, such as personal-care aide and home-health aide positions, are projected to grow five times as fast as overall job growth. Globally, health care and related jobs from aging could grow by 50 million to 85 million by 2030. Let's change the conversation about aging and show it is simply part of our life journey, full of choices, opportunity, and joy at every age. This session will be an opportunity for high school students to learn about the future of post-acute care services and the impact they will have personally and professionally. **Target Audience:** Students

5:00 - 6:30 p.m.

Wine and Cheese Vendor Social
Nurse Leaders Social

Thursday, April 25

7:30 am Continental Breakfast

8:00 am Concurrent Sessions

A. **State of South Dakota Update.** *Yvette Thomas, DHS Director, LTSS, Chris Qualm, Administrator of Licensure & Certification DOH, Jim Bailey, Medical Facilities Engineer, DOH, Tiffany Wolfgang, DSS Division Director, Behavior Health Services.* Panelists will give an update on current initiatives within South Dakota and its impact on post-acute care with time for questions and answers from the audience. **Target Audience:** Leadership/Innovation; HH/Hopisce/AL **Credits:** Admin

B. **Resident-Focused Activities.** *Roundtable Workshop.* In this session, participants will have the opportunity to engage in an open discussion, facilitated by Sarah Pavelka of Pavelka's Point Consulting LLC, on creative ways to engage residents in meaningful activities to significantly influence a person's sense of well-being. Members who are not able to attend this session in person will be able to dial-in via zoom technology to join this collaborative discussion. Remote participation available. **Target Audience:** Clinical/Quality/Safety **Credits:** SW

9:00 am Concurrent Sessions

A. **Pharmacogenetics & its Potential in Post-Acute Care.** *April Schultz, Pharm D, Sanford Imagenetics.* We will discuss the science of pharmacogenetics and the role of pharmacogenetics in primary care and post-acute care. **Target Audience:** Leadership/Innovation **Credits:** Admin

B. **Menu & Manners in the Dining room.** *Roundtable Workshop.* Facilitator, Sarah Pavelka from Pavelka's Point Consulting LLC, will engage with participants in an open discussion about the challenges caregivers face in the dining room setting and will come up with strategies to overcome some of those challenges to meet the changing resident expectations and behaviors. Members who are not able to attend this session in person will be able to dial-in via zoom technology to join this collaborative discussion. Remote participation available **Target Audience:** Clinical/Quality/Safety **Credits:** SW

C. **Regional Health SNFist Model.** *Mike Tilles, Administrator, Regional Home +, Brandi Tackett, Clinical innovation Director, Director SNFist & Palliative Care, Regional Home +.* Regional Health Rapid City Hospital instituted the SNFist program in 2016 after the community need for providers to care for SNF/LTC patients in the Rapid City area arose. The SNFist program originated out of the Regional Health Rapid City Hospital Hospitalist department. **Target Audience:** HH/Hopisce/AL **Credits:** Admin

10:00 am Concurrent Sessions

A. **LeadingAge Update.** *Janine Finck-Boyle and Barbara Gay, VP Regulatory Affairs, LeadingAge.* The mission of LeadingAge is to be the trusted voice of aging. Their 6,000+ members and partners include nonprofit organizations representing the entire field of aging services, including long-term care, home health, hospice assisted living and affordable housing. LeadingAge is also part of the Global Ageing Network, whose membership spans 30 countries. Barbara Gay, Vice President of Public Policy Communication will review the key initiatives for 2019 in the areas of education, advocacy, workforce and innovation solutions. **Target Audience:** Leadership/Innovation **Credits:** Admin

B. **The Basics of Lean Process Improvement.** *Sarah Pavelka, Pavelka's Point Consulting.* In this session, participants will learn the concepts and elements of Lean and how to integrate the easy to use tools for sustained improvements. Organizations are continually struggling to reach their goals of providing more value and quality, being efficient, and reducing their costs. Practical concepts for leadership, steps for improvement, and mapping tools for implementation will ensure that everyone walks away with the understanding necessary to apply these models and techniques in their organization. By using simple introduction techniques, the benefits of Lean can assist organizations in achieving their goals. Remote Participation available. **Target Audience:** Clinical/Quality/Safety **Credits:** Admin

11:00 am - 12:30 pm Closing Session

My Two Elaines. *Governor Martin Schreiber.* Author and former Wisconsin Gov. Martin J. Schreiber shares lessons from his decade-plus journey as a caregiver for his wife, Elaine, who lives with Alzheimer's disease. Gov. Schreiber candidly describes his challenges and missteps, and highlights how compassion and humor provide comfort to both caregiver and the person with dementia. His raw honesty and practical advice inspire other caregivers to find patience, courage and love as they climb the Alzheimer's mountain. Schreiber's acclaimed book *My Two Elaines: Learning, Coping, and Surviving as an Alzheimer's Caregiver* will be available for purchase for \$15. Net proceeds are used to promote Alzheimer's caregiver support. **Target Audience:** ALL **Credits:** Admin/SW

This agenda is tentative and subject to change.

Credit Hours

SDAHO is the South Dakota affiliate of LeadingAge, an approved provider of continuing education in nursing home administration by the South Dakota Board of Nursing Facility Administrators. There are up to 9.0 contact hours available to nursing home administrators at this conference. Sessions approved for administrator hours are designated with an "Admin" following the description.

SDAHO is approved as a provider for continuing education by the South Dakota Board of Social Work Examiners, 135 East Illinois, Suite 214, Spearfish, SD 57783, SDBSWE Approval Period: January 1, 2018 - December 31, 2020, Provider #1012. Social workers will receive up to 7.0 continuing education contact hours or .70 CEU's at this conference. Sessions approved for social work hours are designated with an "SW" following the description.

Statement of Need/Program Overview: The SDAHO Post-Acute Partners in Care Conference is designed to enhance networking and educational opportunities for nursing facilities, home health and hospice organizations, including administrators, directors of nursing, nursing staff, social services, activity coordinators and home health directors and staff. The Post-Acute Partners in Care Conference is unique in that it allows for discussion of issues that are pertinent across the continuum of health care.

Sponsors, Vendors and Partners



Mark Your
Calendars

Rural Health Leaders Conference
June 12 - 13
Sioux Falls

Annual Convention
September 18- 20
Sioux Falls

SDAHO POST-ACUTE CARE CONFERENCE, APRIL 24-25, 2019

Ramkota Hotel, Sioux Falls, South Dakota

Facility: _____

Address: _____

City, State: _____ Zip: _____

Phone: _____

Contact E-Mail Address: _____

REGISTRATION:
Due Wednesday, April 10, 2019

\$200/person per facility both days
\$250/person Non-Members both days

*Registration fees include all sessions, Wednesday lunch, wine and cheese social and Thursday continental breakfast and boxed lunch. **If you have any dietary restrictions please note on the registration form.***

Name: _____ Title: _____ Fee: _____

E-Mail: _____ Program Focus Area: Leadership & Innovation
 Clinical, Quality & Safety
 Home Care/Hospice

Name: _____ Title: _____ Fee: _____

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(Please copy form if more space is needed.)

REGISTRATON DEADLINE: APRIL 10TH

Total Due: _____ \$ _____

Bill Facility Check Enclosed

 **South Dakota**
Association of Healthcare Organizations
 Phone: 605/361-2281 • Fax: 605/361-5175
www.sdaho.org

Registration and payment by credit card is available online at www.sdaho.org.

Please make check payable to:
South Dakota Association of Healthcare Organizations
 Attn: Kallee Rydland
 3708 West Brooks Place, Sioux Falls, SD 57106