## CONNECTION TO RESOURCES

## & Care Coordination

**OVERVIEW:** One of the key priorities identified in the South Dakota Opioid Road Map was to establish a resource hotline and supporting resource database that could be used to connect individuals with information specific to opioid use and available treatment resources. The Helpline Center created and now manages the SD Opioid Resource Hotline as well an Opioid Texting Support Program and searchable online database. Support for those affected by opioid misuse is available through the Opioid Care Coordination Program, also managed and staffed by The Helpline Center.



- **The Opioid Resource Hotline** is available statewide and answered 24/7 by trained crisis prevention staff
- A searchable database of opioid resources is available and accessible via www.AvoidOpioidSD.com
- **Opioid Care Coordination** is offered statewide to connect individuals to resources and support

## **OPIOID CARE COORDINATION**

To make a referral to the Opioid Care **Coordination Program call 1-800-920-4343** 

Text OPIOID to 898211 to connect with local resources

Individuals struggling with opioid misuse, or those affected by someone else's suspected misuse, are encouraged to connect with the Opioid Care Coordination Program. The Program will:

- Assist individuals with connection to treatment options, counseling and supports based on needs identified.
- **Provide** supportive phone calls.
- Connect individuals to community resources that remove or reduce barriers to wellness; i.e. housing, transportation, employment.



## **STRATEGIES**

Answer all calls to the statewide Opioid Resource Hotline (staffed 24/7), and handle the calls as appropriate to provide support, crisis intervention, information, and referrals to resources. Manage statewide Opioid

Texting Support Program.



Develop and maintain a searchable online database that includes statewide resources for opioid awareness, education, and treatment, housed on www.AvoidOpioidSD.com.



Connect those seeking assistance regarding opioid misuse to resources through Care Coordination services.

If you or someone you know is struggling with opioid addiction - don't wait. Reach out.

www.AvoidOpioidSD.com South Dakota Opioid Resource Hotline 1-800-920-4343

To learn more about resources or services offered, please contact the Opioid Resource Hotline or call DSS, Division of Behavioral Health at 605-367-5236.

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