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Tips for Success with Combative Patients

Give enough personal space



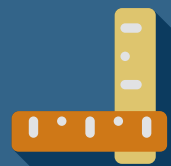
Tell before touch



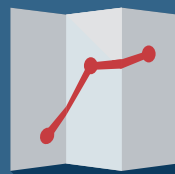
Be mindful of the side effects of medication



Set up your environment



Explain what you are doing and why



Decrease loud noises



Speak slowly in a calm, low tone voice



Give positive feedback



Remember: Prepare, Initiate, Complete!

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Tips to Avoid Aggression



Use of restraints



Harsh punishment



Yelling



Rushing the individual



Using multiple steps



Speaking fast



Being “touchy-feely”



Crowds



Planning outings/events without paying attention to potential side effects of medications



Stating a command only once



Loud and/or sudden noises and movements



Brightly colored rooms

