



August 1, 2018

The Centers for Medicare & Medicaid Services (CMS) will make available the Annual Performance Score Reports for the Fiscal Year 2019 Skilled Nursing Facility Value-Based Purchasing (SNF VBP) program year on August 2, 2018. SNFs with eligible stays during the Calendar Year (CY) 2017 performance period can retrieve reports via the Certification and Survey Provider Enhanced Reporting (CASPER) System.

This memorandum also formally notifies SNFs with no eligible stays during the performance period will not receive an FY 2019 facility report in the CASPER system. SNFs with no eligible stays will receive an incentive payment that results in the same federal adjusted per diem rate they would have received absent the SNF VBP program.

These confidential performance score reports contain the patient-level stays during the CY 2017 performance period that were used to calculate facility performance. Reports also include facility-level performance and ranking information that will be made available to the public on [Nursing Home Compare](#). For more information on how to review your Annual Performance Score Report, a tutorial will be made available on the [CMSHHSgov YouTube Channel](#) in the coming weeks. SNFs will have the opportunity to review and submit corrections requests to their performance score and ranking information **only** during the 30-day Phase Two Review and Corrections Process. The deadline to submit Phase Two Review and Corrections Requests is **August 31, 2018 11:59PM Pacific Time**.

To submit a proper request, SNFs must submit only the following information to the SNFVBPinquiries@cms.hhs.gov mailbox:

- The SNF's CMS Certification Number (CCN)
- The SNF's Name
- The correction requested and the reason for requesting the correction. SNFs must also submit evidence, if available, supporting the request.

CMS advises SNFs not to send protected health information or patient-level data with direct identifiers since the SNF VBP mailbox is not secured to receive this information.

Click [this link](#) to access your Annual Performance Score Report. For questions about accessing CASPER, please contact the QIES Technical Support Office (QTSO) Help Desk: help@qtso.com.

For more information about the SNF VBP Program, please visit <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/Other-VBPs/SNF-VBP.html> and refer to the FY 2019 SNF PPS final rule.

If you have additional questions after reviewing the [program FAQ](#), please email them to SNFVBPinquiries@cms.hhs.gov.

Sincerely,

The SNF VBP Team

Improving Quality. Reducing cost. Driving value.
