

Details

Tuesday, December 10
9:00 — 11:00 am CST

[Register Online](#)

SDAHO Member: \$150
Non-member: \$300

Questions?

[Michella Sybesma](#)

605-789-7528



*Prior registration is required.
Registration deadline is December 6
2019. No-shows will be billed.
Substitutions welcome anytime via
email. A full refund will be given to all
cancellations received 10 or more
business days prior to the program.
No refunds will be given to
cancellations received five or fewer
business days prior to the program.
All cancellation and substitution
requests must be emailed to
sheena.thomas@sdaho.org.

Overview:

This webinar will focus on legal and risk management issues faced by health care providers who care for patients in the emergency department (ED) environment.

Our speaker will discuss how to comply with Centers for Medicare and Medicaid Services (CMS) hospital conditions of participation (CoPs) and the Joint Commission (TJC) standards that are problematic for emergency department staff.

TJC standards on patient-centered communication will be discussed including the interpreter, low health literacy and collecting race and ethnicity data in the ED. OCR Section 1557 requirements will be discussed. For example, there must be a sign in the ED, revised patient rights statement, qualified interpreters, auxiliary aids, and more! Do you know what the new law says if an ED patient writes a complaint letter about being discriminated? Additional resources will be provided on TJC proposed pain management standards.

This program will also discuss the CMS CoP changes that require all ED nurses to have training on blood transfusion and IV medication and what must be included. The CMS five requirements for discharge instructions will also be reviewed.

Learning Objectives:

At the conclusion of this session, participants will be able to:

1. Discuss legal and risk management issues in the ED.
2. Explain the CMS and TJC standards to collect race and ethnicity data in the ED.
3. Describe the importance of documenting the use of interpreters for patients with limited English proficiency.
4. Discuss how the visitation law requires the ED to give the patient written information on their rights.

Faculty:

Sue Dill Calloway has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education & Consulting. She was previously the chief learning officer for the Emergency Medicine Patient Safety Foundation.

Our speaker does not have any real or perceived conflicts of interest related to this presentation.

Registration information and fees:

Fees are per connection at a facility and include electronic handout, and one connection line to the live webinar. Connection instructions and handout materials will be emailed to the contact person listed on the registration 1-2 days prior to the program.