

## Details

Thursday, January 16, 2020  
3:00—4:30 pm CST

## [Register Online](#)

SDAHO Member: \$149  
Non-member: \$225

## Questions?

[Michella Sybesma](#)

605-789-7528



UNIVERSITY OF  
SOUTH DAKOTA  
BEACOM SCHOOL OF BUSINESS

\*Prior registration is required.  
Registration deadline is January 14, 2020. No-shows will be billed.  
Substitutions welcome anytime via email. A full refund will be given to all cancellations received 10 or more business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the program. All cancellation and substitution requests must be emailed to [sheena.thomas@sdaho.org](mailto:sheena.thomas@sdaho.org).

## Overview:

Do you ask your team members for help in solving problems? Do you consider the viewpoints of various interested parties? When problems arise, do you make a list of possible causes, prioritizing them in the order of probability that they actually contribute to the problem? Do you determine what information needs to be collected to resolve the problem?

## Learning Objectives:

At the conclusion of this session, participants will be able to:

- Implement innovative methods that lead to better decision making.
- Learn and apply creative problem solving.
- Use tools to rapidly identify problem root causes, and implement effective solutions.
- Foster creative thinking and overcome barriers that stifle innovation.

## Faculty:

Dr. Chet Barney is an associate professor, of management in the Beacom School of Business. Chet is a first generation college graduate and received his doctorate in management from New Mexico State University in the spring of 2013 and then started at USD that fall. Chet teaches leadership and organizational behavior at USD. He also has published several articles in peer reviewed journals, which have focused on management education and productivity, consumer behavior, and workplace controversies.

*Our speaker does not have any real or perceived conflicts of interest related to this presentation.*

## Registration information and fees:

Fees are per connection at a facility and include electronic handout, and one connection line to the live webinar. Connection instructions and handout materials will be emailed to the contact person listed on the registration 1-2 days prior to the program.

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## Continuing Education Credits:

**Nursing Home Administrators:** SDAHO is the South Dakota affiliate of LeadingAge, an approved provider of continuing education in nursing home administration by the South Dakota Board of Nursing Facility Administrators. There are 1.8 contact hours available to nursing home administrators for participation in this education.

**Social Work:** SDAHO is approved as a provider for continuing education by the South Dakota Board of Social Work Examiners., 135 East Illinois, Suite 214, Spearfish, SD 57783, SDBSWE Approval Period: January 1, 2018—December 31, 2020, Provider #1012. Social workers will receive up to 1.8 hours continuing education contact hours.