Why was the Nurse Leadership Program created?

SDAHO created the Nurse Leadership Program to help South Dakota hospitals and nursing homes support and retain nurse leaders. With the growing complexity of healthcare practice environments and pending nurse leader retirements, the development of future nurse leaders is increasingly important. Many nurse leadership programs have been developed, but SDAHO’s nurse leadership program is South Dakota specific. Throughout this one-year program, new and seasoned nurse leaders will gain a deep understanding of their job, including regulatory, quality, administrative and leadership functions.

About the Nurse Leadership Program:

The Nurse Leadership Program is a one-year customized education program designed to equip hospital and long-term care nurse leaders with the training and core competencies they need to be successful in a nurse leadership role.

This exceptional program helps professionals make a successful transition from clinical care to the role of a professional executive nurse leader. The training is designed to give nurse leaders education that can be applied immediately to their role. Education will be taught by USD faculty who have professional experience within healthcare management and understand the struggles faced by nurse leaders today.

Professionals who attend this program will build skills and confidence in leadership, critical thinking, conflict management, effective team building, and change management. The one-year program will combine lecture, discussion, networking, and opportunities to interact with nurse leaders and other resource experts.

Expectations for the Program:

- Make every attempt to attend webinars and in-person events
- If you are unable to attend a webinar or an in-person event, notify SDAHO immediately
- Complete course evaluations at the end of each event
- Webcam will be required during the webinar portion

Frequently Asked Questions:

Question: When does the program start?

Answer: The program will begin with a welcome call on January 10, 2020 from 3-4pm CST. This call will introduce you to the USD faculty and to your fellow colleagues, review resources that will assist you with the program, discuss important dates and answer any questions you may have.
Question: What if I miss a webinar, will this be recorded?

Answer: Yes, USD will be recording the webinars. Please notify Michella Sybesma and we will work with USD to get you the recording. We highly encourage everyone to attend in person, as it will give you the opportunity to ask questions and participate directly with those on the call.

Question: Where do I find information for sessions, call-in information, and the location of events?

Answer: We will be utilizing an app, where all information will be housed specific to the nurse leadership training. In addition, we will have a password protected website that will contain all information related to the nurse leadership program. This information will be available in early January 2020.

Question: Will the nurse leadership program cover the cost of travel expenses?

Answer: The nurse leadership program does not include the cost of travel expenses. The nurse leadership program will consist of in-person trainings, these locations include Sioux Falls, Rapid City, Pierre, and Chamberlain. Participants will be responsible for all travel expenses – lodging, mileage, and food outside of the event. Lodging information will be available through the app.

Question: What is needed for the training?

Answer: Each participant will need access to a Webcam during the webinar sessions.

Question: What if I’m unable to attend an in-person session?

Answer: Please notify SDAHO immediately and we will work with each situation on a case-by-case basis.

Question: What if I need to drop the entire course?

Answer: If a participant needs to unenroll from the nurse leadership program, SDAHO should be notified immediately. The participant will not be refunded for the cost of the program and will not receive the certificate of completion.

Question: What if I would like to enroll a nurse leader mid-year?

Answer: The program content is designed to build on one another and it will be important the participant is involved on day one. However, we will have the option for interested participants to be added to the 2021 program waitlist.

Question: How will I apply this to my current job?

Answer: This program is intended to be ‘boots on the ground’ education, with real-world scenarios and relevant topics that you deal with every day. The goal is to provide you with resources, networking opportunities, shared learning and real-life education to apply immediately within your role.

Question: Will there be homework?

Answer: We understand your world is busy, so we will make every attempt to limit external work. However, to ensure the program is beneficial and valuable for those attending there will be some
projects throughout the year. At the conclusion of this program, there will be a graduation ceremony where participants will share what they’ve learned with their colleagues.

**Question:** Are refunds available?

**Answer:** Refunds will not be honored if the participant began the program and chooses to unenroll.

**Question:** If I’m unable to complete the course, could I substitute another nurse to replace me?

This course is designed as an entire one-year leadership program and the content builds off each session. We will not be accepting substitutions once the course has begun.

**Save the Dates**

- January 10, 3-4:00pm CST – Kick-off call
- January 16, 3-4:30pm CST – Webinar: Creative Thinking & Problem Solving
- February 20, 3-4:30pm CST – Webinar: Inspiring Leadership through Emotional Intelligence
- March 19, 3-4:30pm CST – Webinar: Building & Boosting Team Performance
- April 16, 3-4:00pm CST - Webinar: American Hospital Association Update
- April 29-30 – Post-Acute Partners in Care conference in Sioux Falls (Post-Acute Nurses)
- May 21, 3-4:30pm CST – Webinar: Leadership Essentials for Healthcare Managers
- June 18 – Full-Day In-Person: Human Resources & Operations Essentials in Health Care - Rapid City
- July 16, 3-4:30pm CST - Webinar: Data-Driven Decision Making
- August 20, 3-4:30pm CST - Webinar: Financial Essentials for Healthcare Managers
- September 17, 3-4:00pm CST Webinar: LeadingAge update
- September 23-25 Annual Convention in Rapid City (Hospital Nurses)
- October 15, 3-4:30pm CST – Webinar: Championing Change
- November 19, 3-4:30pm CST – In-person: State & Advocacy Day in Pierre
- December 17, 3-6pm CST In-Person: Graduation in Chamberlain