

## Details

Thursday, March 19, 2020  
3:00 pm — 4:30 pm CST

## [Register Online](#)

SDAHO Member: \$149  
Non-member: \$225

## Questions?

[Michella Sybesma](#)

605-789-7528



\*Prior registration is required.  
Registration deadline is March 16, 2020. No-shows will be billed.  
Substitutions welcome anytime via email. A full refund will be given to all cancellations received 10 or more business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the program. All cancellation and substitution requests must be emailed to [michella.sybesma@sdaoho.org](mailto:michella.sybesma@sdaoho.org).

## Overview:

Have you developed cooperative working relationships with others in the company? Do you take into account how individual's actions affect the team? Do you remove barriers to positive team performance?

## Learning Objectives:

At the conclusion of this session, participants will be able to:

- Identify the building blocks of creating and sustaining high performing teams.
- Apply tools and skills to be an effective team leader.
- Quickly assess team strengths and areas for improvement.
- Identify team roles needed for effective team performance.
- Establish an action plan for improving team effectiveness.

## Faculty:

Dr. Mark Yockey is the chair of the innovation & entrepreneurship, management, and marketing department as well as the health services administration department in the Beacom School of Business. He teaches courses in organizational behavior, leadership, and strategy at a variety of levels, including courses for specific companies or government agencies. With special research interests and certifications in emotional intelligence and biases, he brings a unique perspective to his teaching.

*Our speaker does not have any real or perceived conflicts of interest related to this presentation.*

## Registration information and fees:

Fees are per connection at a facility and include electronic handout and one connection line to the live webinar. Connection instructions and handout materials will be emailed to the contact person listed on the registration 1-2 days prior to the program.