

# February & March Upcoming Events

### **In-Person**

#### February 21: Frailty and Palliative Care: Caring Across the Continuum Event - In-Person

On Friday, February 21, 2020, join your colleagues in Deadwood to facilitate communication and cultivate collaboration among South Dakota health care providers. Participants will learn how to identify the medical risk of a patient, their vulnerability to adverse outcomes and the appropriateness of their goals and expectations, through the evidence-based metric, frailty. Frailty is the best metric for determining risk thus framing a truly person-centered plan of care. As a patient's frailty becomes more severe, it is important for clinicians to deliver palliative care focused on relief of discomfort and optimal quality of life. There will be an overview of palliative care and interventions and impacts across the continuum will be discussed. In closing, participants will engage in an open dialogue with the presenters and their colleagues on the topic of frailty and palliative care.

## Webinar

#### February 6: SDAHO Annual Inpatient and Outpatient Dimensions Meeting - Remote

The Annual Inpatient and Outpatient (IPOP)/Dimensions Meeting is a great opportunity for IPOP data submitters, Dimensions data users, and the Quality Improvement staff to better understand how the data gets submitted and how the data is used. Members will also learn about improvements, new features, and future changes to the Dimensions program.

#### February 13: Commonly Cited Deficiencies for Critical Access Hospitals - Webinar

Critical access hospitals are required to comply with CMS conditions of participation. There are commonly cited deficiencies during standard surveys and complaint investigations of critical access hospitals. This presentation identifies the top-cited regulations and explains the regulation and why they are found noncompliant.

#### February 20: USD Leadership Training Emotional Intelligence and Conflict Resolution - Webinar

Have you ever been in a situation where the leader knew exactly how to motivate and achieve excellent performance? How did they do this? One key is to recognize our own emotions and how they can influence others in ways that either help or hinder us in reaching our goals. Whether you're managing up, down, or across, emotionally intelligent people devote time to building these relationships and realize success that others envy. Systematically evaluate information by using a variety of proven methods and techniques.

#### February 26: Medicare and Medicaid Overpayments and Self Disclosures - Webinar

This webinar will discuss internal investigations of Medicare and Medicaid overpayments and the decision to voluntarily return overpayments to the Medicare Administrative Contractor (MAC), the Office of Inspector General or CMS. It will also provide practical advice for creating a complete and accurate disclosure to the MAC, OIG or CMS. Faculty will address how overpayment investigations interact with CMS's rule to return the identified overpayment within 60 days of identification or face potential liability under the False Claims Act.





## **February and March Upcoming Events**

#### February 27: Grant Writing & Management: A Blessing or a Curse? - Webinar

Grants awards can be both a blessing and a curse. Grants may allow your organization to launch a program you may not have been able to do within your normal operating budget. However, managing the grant contract may be more work than anticipated. Sharon Chontos from Sage Project Consultants will walk through the entire grant process from finding a grant application, preparing a competitive grant proposal, and managing a grant contract.

#### March 11, 18 & 25: EMTALA Update 2020 - Webinars

This 3-part webinar series will include the regulations and interpretive guidelines. It will include all 12 sections and an expanded section for on-call physicians and the shared and community care plan process. The federal EMTALA law and the accompanying regulations are complex. This program is structured to make the requirements understandable with the liberal use of examples.

#### March 19: USD Leadership Training Building and Boosting Team Performance - Webinar

Have you developed cooperative working relationships with others in the company? Do you take into account how individual's actions affect the team? Do you remove barriers to positive team performance? Join this webinar to identify the building blocks of creating and sustaining high performance teams, identify team roles needed for effective team performance, and establish an action plan for improving team effectiveness.

#### March 23: Professionals and Social Media - Webinar

In pursuit of professionalism and high reliability, what role does social media play? Team members understand the potential benefits and risks associated with social media use in the medical workplace and conduct themselves professionally. However, all humans are subject to lapses, with a small number regularly violating professional standards placing patients, quality of work, other team members and organizational reputation at risk. This webinar will discuss developing reliable and successful approaches to address clinical team members who model disrespect toward patients, families and fellow medical team members including unprofessional use of social media.



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