

Details

Thursday, May 21, 2020
3:00 pm — 4:30 pm CST

Register Online

SDAHO Member: \$149
Non-member: \$225

Questions?

Michella Sybesma

605-789-7528



*Prior registration is required.
Registration deadline is May 19, 2020.
No-shows will be billed.
Substitutions welcome anytime via email. A full refund will be given to all cancellations received 10 or more business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the program. All cancellation and substitution requests must be emailed to michella.sybesma@sdaoho.org.

Overview:

Transition into a strong leader by learning how to motivate your employees to discover their true capabilities. Develop your skills to help people contribute their best work on a daily basis. Lead your team with the skills and confidence you need to be successful.

Learning Objectives:

At the conclusion of this session, participants will be able to:

- Leverage your supervisory or management style to achieve results.
- Create a positive, productive work environment.
- Apply appropriate motivational strategies based on employee needs.
- Establish clear work expectations with employees, delegate and manage ongoing performance.
- Have difficult conversations that produce productive outcomes.

Faculty:

Dr. Mark Yockey is the chair of the innovation & entrepreneurship, management, and marketing department as well as the health services administration department in the Beacom School of Business. He teaches courses in organizational behavior, leadership, and strategy at a variety of levels, including courses for specific companies or government agencies. With special research interests and certifications in emotional intelligence and biases, he brings a unique perspective to his teaching.

Dr. Jewel Goodman Shepherd is an Assistant Professor of Health Services Administration and the Faculty Coordinator (Program Director) for the Master of Business Administration (M.B.A.) Program with the Beacom School of Business at the University of South Dakota. She has a doctorate in Health Services Research and industry experience with federally-qualified community health centers. Dr. Shepherd has more than 15 years of collegiate level teaching experience.

Our speaker does not have any real or perceived conflicts of interest related to this presentation.

Registration information and fees:

Fees are per connection at a facility and include electronic handout and one connection line to the live webinar. Connection instructions and handout materials will be emailed to the contact person listed on the registration 1-2 days prior to the program.