

Performance and Process Improvement - Leadership “Yellow Belt”

April 28 - 29, 2022



Overview:

In this session, participants will learn the concepts and elements of Six Sigma, along with Lean, and how to integrate the easy to use tools for sustained improvements. Organizations are continually struggling to reach their goals of providing more value and quality, being efficient, and reducing their costs. Practical concepts for leadership, teams, steps for improvement, and mapping tools for implementation will ensure that everyone walks away with the understanding they need to apply these models and techniques in their organization. By using simple techniques, the benefits of Six Sigma can assist organizations in achieving their goals.

Objectives

#1 Review
Review the fundamentals of Six Sigma, and Lean, along with the application in the healthcare

#2 Assess
Assess your organization's and team's readiness for new leadership style

#3 Build
Build the essential elements of a process improvement foundation in your organization

#4 Understand
Understand how to apply the tools and steps for sustainment

#5 Calculate
Calculate the return on investment for quality improvement activities

Presenter: Sarah Pavelka, PhD, MHA, OTR/L, CPHQ, FNAHQ

Sarah Pavelka, PhD, MHA, OTR/L, CPHQ, FNAHQ has over 20 years of experience leading and coaching in organizational performance and continuous improvement in business, industry, education, and healthcare. Sarah is the CEO/owner of Pavelka's Point Consulting, LLC; the Program Director for the MHA degrees at Walden University; and a Subject Matter Expert/Faculty for the National Association for Healthcare Quality.

Dr. Pavelka has professional and academic experiences as a 13-year faculty member for the Masters in Healthcare Administration program at Des Moines University and Improvement Faculty for the Iowa Healthcare Collaborative. Her previous professional experiences include the Quality Management Director at the Iowa Foundation for Medical Care, Director of Business and Industry Relations for Pella Regional Health Center, and clinical experience as the Director of the Occupational Therapy department for Pella Regional Health Center in Pella, Iowa.

Dr. Pavelka's extensive volunteer experiences included being a six-time National Baldrige examiner, as well as, a seven-year state examiner for the Iowa Recognition for Performance Excellence. She was also the Director-at-Large for the National Association for Healthcare Quality Board from 2014 to 2016. Sarah was also the Past-president of the Iowa Association for Healthcare Quality Board; a task force member for the Iowa Hospital Association; and a member of the Des Moines University Alumni Board.

Sarah holds degrees in Biology and Psychology from Luther College; an Occupational Therapy degree from Concordia University-Wisconsin; MHA from Des Moines University, and a Ph.D. from Walden University. She is a Fellow for the National Association for Healthcare Quality (FNAHQ); a Certified Professional in Healthcare Quality (CPHQ); and has credentials in Occupational Therapy, Ergonomics, Lean, and Six Sigma Black Belt.

The Clubhouse Hotel & Suites in Sioux Falls

[Register Here](#)

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MHA, OTR/L, CPHQ, FNAHQ



Agenda:

April 28

- 7:30 - 8:00 am Breakfast, Registration
- 8:00 - 8:15 am Welcome and Introductions
- 8:15 - 9:15 am Journey Process Improvement
- 9:15 - 9:45 am Leadership Culture
- 9:45 - 10:00 am Break
- 10:00 - 11:00 am Integration of Quality Improvement
- 11:00 am - 12:15 pm Six Sigma Process
- 12:15 - 1:15 pm Lunch
- 1:15 - 1:45 pm Lean Process
- 1:45 - 2:15 pm Foundations for Teams
- 2:15 - 3:00 pm Tools and Techniques
- 3:00 - 3:15 pm Break
- 3:15 - 4:15 pm Specific Tool Application
- 4:15 - 4:30 pm Review, Take Away, Adjourn
- 4:30 pm Networking Social

April 29

- 7:30 - 8:00 am Breakfast
- 8:00 - 8:15 am Review Day 1
- 8:15 - 9:30 am Leadership in Action
- 9:30 - 9:45 am Break
- 9:45 - 10:30 am Strategic Planning
- 10:30 - 11:30 am Business/Return on Investment
- 11:30 - 12:00 pm Review, Take Away
- 12:00 - 12:30 pm Evaluation, Next Step and Adjourn

Details:

- **Room Block:** Standard Queen rooms \$129/night and On Room Queen Suite for \$139/night. Call the ClubHouse Hotel directly at 605-361-8700 to reserve a guest room. Guests must specify they are with **SDAHQ Yellow Belt Training** to receive the special group rate. *The special group rate and room block are not available online. This rate is good until Friday, April 8th.*
- **Registration Fee:** \$25 for Members, \$50 for non-members (SDAHQ membership is included with \$50 conference registration fee)
- **Networking Social:** beginning at 4:30 pm after the last session on Thursday (appetizers with cash bar)



Clubhouse Hotel & suites
2320 S Louise Ave, Sioux
Falls, SD 57106
605-361-8700



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