

From: rqita <rqita@telligen.com>

Sent: Wednesday, January 17, 2024 6:39 AM

To: FlexCoordinatorsORHP@ruralcenter.org; mbqip@ruralcenter.org

Subject: [EXT] Update: Issue with CMS CART Tool: CART Technical Assistance

Good morning, Flex Coordinators and MBQIP partners,

Per yesterday's communication, FORHP has decided they will not require hospitals to submit Q3 2023 data for measure OP-18 for MBQIP. If hospitals are able to submit Q3 2023 data, we support their doing so by the deadline of February 1. However, the new version of CART will be required for OP-18 data moving forward, so please reach out to your hospitals and encourage them to start this process now, if they have not already done so, to be prepared to submit the Q4 data due on May 1.

What challenges we are seeing with CART 1.23.0:

Hospitals may be experiencing an issue with OP-18 data submission due to the CMS CART tool in the update from version 1.22.0 to 1.23.0. Hospitals submitting their Quarter 3 (July-Aug-Sept) 2023 data for OP-18 are having cases rejected due to the change in sex data elements. For effective submission, all patient data information has to be entered as if they are new patients starting with the patient data from Q3 2023. Along with the change in sex data elements, this installation of version 1.23.0 requires the uninstall/reinstall of the QMS database on the server as well if a client/server installation type is utilized. Notifications on reinstalling the database on the server are not included in 1.23.0 installation guidelines. QualityNet is triaging client/server installation technical assistance.

The new install is unique for this version since the format of the patient module changed. Many IT personnel are in disbelief because they have used their QMS database for years without having to reinstall it. Once the new one is installed, they will be able to do client upgrades and installs in the future without having to reinstall on the server.

The attached document provides an overview of the challenges with OP-18 submission including 1.23.0 potential error messages and high-level solutions. We recommend quality leaders along with IT personnel schedule a call with the QualityNet Help Desk to assess what next steps are if they are encountering error messages with the CART tool. QualityNet can walk hospitals through the fix they identified step-by-step. However, this is an issue/fix regarding the CART hardware and functionality where the step-by-step fix has not been outwardly communicated by QualityNet. RQITA does not have enough information on all the potential installation errors and error messages for 1.23.0 to fully assist hospitals on the errors they may encounter. Due to this, we recommend hospitals schedule a call with QualityNet to provide the fix for hospitals to ensure accurate setup. RQITA can continue to help with general submission questions.

Please reach out with any questions.

Meg Nugent, MHA, RN

Director, Federal Health Solutions | [Telligen](https://www.telligen.com)

515-822-4777 | mnugent@telligen.com | rqita@telligen.com

