

SDAHO Education provides resources and professional development opportunities through virtual sessions. Topics are designed to develop skills in leadership, share evidence-based practices, stay current on regulatory and compliance risks, and provide wellness resources for healthcare staff. SDAHO membership includes access to SDAHO's virtual education for 2023 (with no additional fees).

The list below is a sample of the 2023 education, but additional topics will be added throughout the year.

## Workforce Development

- Mindset and the Path to Excellence, Happiness and Balance
- Performance Appraisals
- Reasonable Suspicion
- Bullying in the Workplace
- Diffusing Heated Discussions
- Coaching for Service Excellence
- Nonverbal Communication: Let Me See Your Body Talk
- The Road Less Traveled: Learning from and Managing Our Errors
- Communicating Effectively: He Said, She Said, They Said

## Regulatory & Compliance

- Updated Conditions of Participation for General Acute & Critical Access Hospitals
- Long-Term Care Compliance Program & Recent Updates from Phase 3
- Foundations for Case Management Practice in 2023 and Beyond!
- Utilization Management: Rules, Regs and How To's
- Discharge Planning Best Practices Including a Review of the Conditions of Participation
- Care Coordination: Managing Cost and Length of Stay
- Acute Care Case Management: Roles, Functions and Models
- Long-Term Care Survey Series
- Informed Consent: Best Practices for You and Your Patient
- Medical Orders for Scope of Treatment
- 340B Basics
- Care Planning series
- Are you Compliant with your Dietary Department?

## Clinical Practice

- Utilizing the QAPI Process to Implement a Falls Management Program
- Infection Prevention and Control in the Long-Term Care Setting
- Infection Prevention: What does EVS have to do with it?
- Falls Prevention and Management
- Practical Behavioral Management Strategies for the Client with Dementia
- Clinical Indications for Medical Marijuana
- The Past, Present and Future of Antibiotics: Why It's All our Concern
- How to Perform a Falls Investigation
- Lab Testing and Diagnostics
- Utilizing the QAPI Process to Implement a Pressure Injury Program
- What does Advanced Care Planning Look Like in a Residential Care Setting?
- Prevention of Pressure Injuries for the Caregiver and Front-Line Staff

## Leadership/Governance

- Enhancing Your Influence
- SDAHO Update on Important Developments Regarding Unions & Union Organizing
- Trust: The Building Block of Culture
- Why Change Can Be an Uphill Battle & How to Win the Battle (2-part series)
- We Develop Leaders, Now Let's Develop Followers
- Leader Impact on Culture
- SDAHO State Legislative Update for Members
- Medicaid Expansion

## Self-Care

- Healing the Healer: Creating a Wellness Toolkit
- Stress Management
- Mental Health in the Workplace: Let's Talk About It
- Remembering Your 'Why'
- Impact of Loneliness & Social Isolation