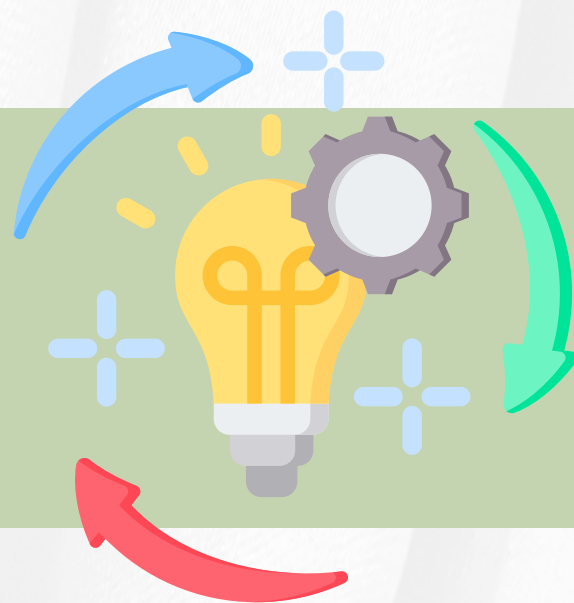


# NEW WAYS TO WORK WITH A NEW ERA OF QUALITY PROCESSES AND TOOLS

**Presenter: Sarah Pavelka**



## **PART 1: PROCESS FOR PICKING QUALITY TOOLS**

**NOV 16 AT 12:30PM CST/11:30AM MST**

Objectives Session 1: At the end of this session, participants should be able to:

- Reiterate the best practices of an organizational quality process improvement, including planning and methods.
- Demonstrate how to pick improvement tools for your method and introduce some “new” tools to your toolbox.
- Relate how sound methods in quality planning can enhance your patient safety and high reliability.

## **PART 2: PROJECT PLANNING, DELEGATION, AND HANDOFFS**

**DEC 7 AT 12:30PM CST/11:30AM MST**

Objectives Session 2: At the end of this session, participants should be able to:

- Document the requirements for planning, leadership pre-work, and project set-up.
- Discuss the foundational features to project and action plan delegation.
- Demonstrate the tools for project hand-off and organizational alignment.

## **PART 3: QUALITY SPREAD AND SUSTAINABILITY**

**JAN 25 AT 12:30PM CST/11:30AM MST**

Objectives Session 3: At the end of this session, participants should be able to:

- Determine the right leadership actions and tools to use to spread quality improvement efforts in your organization.
- Integrate the leadership tools for sustainment and legacy of quality projects and improvements.

## **REGISTRATION**

Participation for these sessions is free

- [Click Here](#) for part 1 on Nov 16
- [Click Here](#) for part 2 on Dec 7
- [Click Here](#) for part 3 on Jan 25

## **CPHQ**

- Each session is worth 1.0 CHPQ credits



## **SARAH PAVELKA, PHD, MHA, OTR/L, CPHQ, FNAHQ**

Sarah Pavelka, PhD, MHA, OTR/L, CPHQ, FNAHQ has over 25 years of experience leading and coaching in organizational performance and continuous improvement in business, industry, education, and healthcare. Sarah is the CEO/owner of Pavelka's Point Consulting, LLC and the Associate Dean/Program Director for the MHA and BS Health Management degrees at Walden University.