

MBQIP: QUALITY WORKSHOP

Building Success

MAY 15, 2024 | 9:00AM - 4:30PM

HILTON GARDEN INN SOUTH
5300 S GRAND CIR, SIOUX FALLS

AGENDA

- The Future of MBQIP:
Are You Ready?
- A Dive Into Emergency Department
Transfer Communication (EDTC)
- Using your MBQIP Data Report to
Inform Your Quality Improvement
Project

• MBQIP Therapy

Courtney Ryan, Telligen

• Psychological Safety

Molly Mackey, LEAderRNship Institute

• Surveyor Preparedness

Jean Koch, SD Dept of Health

This workshop is a great opportunity to connect 1:1 with your SDAHO Quality Consultant, Michelle Hofer or Loretta Bryan, and also to network with other quality professionals across South Dakota!



REGISTRATION

Registration is \$100 per person

Register by **April 23**

Lunch and snacks provided



REGISTER NOW

Through the Flex grant, SD CAHs can be reimbursed for one (1) employee's registration fee, one (1) night's hotel stay and mileage (round trip) for this educational event.

Room Block

Hilton Garden Inn South

[CLICK HERE](#)

Hotel room block available until **April 23**

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**Courtney Ryan,
Program Specialist,
Telligen**

Courtney Ryan has over 20 years of experience in the healthcare industry. At Telligen, she supports long-term care facilities with quality measure reporting, teaches quality improvement methodologies, assists the Learning and Action Network (LAN) QIN-QIO strategy for events and provides technical assistance. Her work in healthcare has spanned across many areas including being a certified nursing assistant, performing administrative duties including ED admissions/discharges, billing and coding and serving as a Quality Improvement Specialist for the Colorado State Office of Rural Health.



**Molly Mackey,
Chief Learning Officer,
LEAdERnship Institute**

Molly J. Mackey is an author, speaker and trainer of leaders. She believes that by intentionally intersecting the ongoing journeys of leadership and learning we can create better leaders and Better Leaders = Better Lives™

Molly has over 18 years of business and speaking experience. She has a passion for business, strategy, leadership and learning.

Molly is the founder and chief learning officer of the LEAdERnship Institute. She holds a Masters of Business Administration from the University of Iowa and a Certified Professional of Talent Development (CPTD) from the Association of Talent Development. In late 2023 and early 2024 Molly gained Artificial Intelligence (AI) certifications from LinkedIn Learning and IBM.



**Jean Koch, RN,
Eastern Regional Manager,
Office of Licensure &
Certification**

Jean has 29 years of nursing experience to include 12 years as a Senior Health Facilities Surveyor and 3 years as the Acute Care Public Health Advisor. She has demonstrated proficiency in consistent application of federal regulations and state rules within the healthcare community to ensure safe and effective care is provided. She has proven her leadership and ability to direct and supervise staff to provide the highest quality of care in both the long-term care and acute care facilities, and is able to problem-solve and adapt quickly in high-stress environments. Previous to her dedicated 12 years of service in the Office of Licensure and Certification, Jean was the Medicare and Rehabilitation Case Manager and MDS Director for GSS Corsica for over a decade, demonstrating her passion and commitment to promoting and protecting the health of South Dakota's most vulnerable.



**Michelle Hoffman
Hospital Program Coordinator,
SD Office of Rural Health**

Michelle Hoffman joined South Dakota's Office of Rural Health (ORH) as the Rural Hospital Program Coordinator in March 2018. Hoffman oversees the Medicare Rural Hospital Flexibility Grant Program (Flex), which includes the Medicare Beneficiary Quality Improvement Project (MBQIP) initiative.

Michelle Hoffman acts as a link between the Federal Office of Rural Health Policy, National Rural Health Resource Center, the Flex Monitoring Team and the South Dakota critical access hospitals. She worked in higher education for 16 years at Black Hills State University in Spearfish and has eight year's experience with the Wyoming Office of Rural Health. Hoffman received a Bachelor's of Science degree in business administration from Black Hills State University.