

CREATING A CULTURE OF SAFETY:

Proactive Strategies for Reducing and Preventing Workplace Violence

April 23, 2024 | 10:00am -3:00pm | Arrowwood Resort, Oacoma

**Critical
Access
Hospitals**



Michael Dunning
VP, Public Safety & Emergency
Management, ScionHealth

This exclusive Critical Access Hospital event is open to South Dakota CAHs for a maximum of 2 staff from each facility.

Topics to be covered during this in-person event include:

- **Identify Risk Factors:** Recognize and assess the risk factors contributing to workplace violence, including patient-related stressors and high-pressure situations.
- **Implement Security Protocols:** Develop and implement robust security protocols and access controls to minimize the risk of violent incidents.
- **Strengthen Communication Skills:** Enhance communication skills to effectively navigate and mediate conflicts, promoting a positive and respectful work environment.
- **Create a Safe Physical Environment:** Design hospital spaces and layouts that prioritize safety, reducing opportunities for violence and enhancing staff security.
- **Establish Emergency Response Plans:** Formulate comprehensive emergency response plans that guide staff in effectively managing and containing violent incidents.
- **Address Trauma-Informed Care:** Integrate trauma-informed care principles into workplace practices to provide sensitive and supportive care to patients, minimizing triggers.



Lisa Terry, CHPA, CPP
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If you work in a South Dakota Critical Access Hospital and are interested in attending this in-person event, please click the button below or visit sdaho.org/calendar.

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