

Revenue Cycle Workgroup Charter

Initially formed in 2026

Purpose

In its 2025 Strategic Planning, the SDAHO Board of Trustees identified revenue cycle management as an area of opportunity for improvement. The proposed solution was to have SDAHO create a Revenue Cycle Workgroup to coordinate work associated with the changing landscape of revenue cycles, including:

- Denial management, Pre-authorization, Underpayments, and Payment plans

This workgroup will meet via Zoom on a regular basis (frequency to be determined by the workgroup) to discuss best practices and solutions to revenue cycle challenges. Jacob Parsons asked the Council for Reimbursement for input on revenue cycle work, and they confirmed this should be a separate workgroup. The goal of this workgroup is to provide a venue to improve revenue cycle management.

Membership

Open to any interested staff at SDAHO member facilities – email Ryan Sailor at SDAHO (ryan.sailor@sdaho.org) to join.

Key Responsibilities

The Revenue Cycle Workgroup will bring any topics of interest to the Zoom calls for discussion. They can also identify topics for the SDAHO education team to find speakers for, either at face-to-face events or virtual learning offerings.

Reporting

Overall efforts of this workgroup, including topics discussed, will be shared with the SDAHO Board of Trustees to close the feedback loop for strategic planning.

Association Support

Vice President of Operations and administrative staff provides support.